

Health and Human Services Agency

California Department of Public Health



Gavin Newsom

Governor

AFL 25-33

Erica Pan, MD, MPH

State Public Health Officer & Director

December 11, 2025

TO: Skilled Nursing Facilities (SNF)

SUBJECT: Annual Announcement: Online Application Period for Patient Needs Waiver (PNW) and Workforce

Shortage Waiver (WSW)

AUTHORITY: Health and Safety Code section 1276.65

Title 22 California Code of Regulations section 72329.2

All Facilities Letter (AFL) Summary

This AFL announces the opening of the application period for SNFs requesting a PNW and WSW for fiscal year 2026-2027.

This is an annual reminder about the opening of the PNW and WSW application period to comply with existing submission requirements. The application filing period for PNW and WSW is open from January 1, 2026, through April 1, 2026. The California Department of Public Health (CDPH) will not accept applications submitted outside of this timeframe.

The online application portal for submission of the PNW and WSW application can be found at Risk & Safety Solutions (riskandsafety.com)(RSS) and will open on January 1, 2026. All SNFs anticipating submitting a PNW or WSW application should register using the RSS platform, if they have not already done so. A username and password are needed to log in.

For first time waiver applicants, providers may go to the RSS Registration Page to register for an account. All applications must be submitted no later than April 1, 2026. For guidelines on the workforce shortage waiver, refer to AFL 18-16.

After submitting an online waiver application, a confirmation email containing an identification number (tracking ID) will be sent to the provider's designated point of contact. Refer to the tracking ID in any communication regarding the application. For guidelines on registering and using RSS, refer to AFL 22-01.

The list of approved facilities will be posted on the Centralized Program Flex Unit's website no later than July 30, 2026.

If there are any questions regarding a submitted application, contact CDPH at centralized programflex@cdph.ca.gov and include the tracking ID in the email.

Sincerely,

Original signed by Mandi Posner

Mandi Posner

Deputy Director

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